

## **CourierManager Mobile App Privacy Policy**

### **Introduction**

Courier Manager Software SRL (“CourierManager” or “we”) values and respects your privacy. This Privacy Policy is in relation with our mobile app available for download on Google Store. This Privacy Policy describes the categories of data we collect, how we process it and the choices you have regarding it.

By using our app you acknowledge and agree to our Privacy Policy and consent to the collection, use, storage, processing of your personal data for the purpose of providing our

By providing us with your data you confirm that you are over 18 years old.

### **About CourierManager**

CourierManager Mobile App is a tool for couriers/ drivers which enables them to send real-time data from the field, to scan packages, to add new shipments, to optimize routes and print receipts. It works in correlation with CourierManager web platform. You can read more about all its functionalities on our [Features](#) page on our website.

### **Scope and Application**

This policy applies to users of CourierManager Mobile App- delivery drivers, drivers, couriers, any user that downloads our mobile app to Android devices.

### **Information we collect**

We collect the following information through your use of our services, and otherwise with your consent. We receive information directly from you, your dispatcher or manager when an account is created: your name/ username and your company’s name.

- Geolocation information- driver location is collected, with the purpose of being shown on the map in our web platform. We do not access, collect or store location of a driver’s mobile device when they are offline.

- Log data- every time you log in our mobile app we will collect data about the time and date of your login, the time spent in the app

- User data- how you use the app, with the purpose of synchronising the data with the web software

- Information about your device type: manufacturer, operating system, model

We collect this information directly from you and automatically as you login our app. We only collect data in order to provide our app at its best performance and to improve your experience with our software.

### **How we use and disclose information**

We use collected information in order to provide our service at best functionality.

We may contact you to respond to your inquiries, or send information about updates via email, SMS, push notifications, and in-app notifications.

We use your personal CourierManager usage information to provide support when you request it.

We do not share, sell, or otherwise disclose your Personal Data for other purposes than those stated in this Privacy Policy.

We may disclose personal information:

- For legal purposes- to comply with laws and regulations, an official order, court order, or order by any government authority
- For improving the operation of our platform and service, with trusted partners who have agreed to maintain the confidentiality of the personal data

### **Your rights**

Users have rights in connection with the personal data we obtain from you. Those rights refer to accessing, correcting and deleting personal information collected. To exercise your rights, you can contact us via email at [contact@couriermanager.com](mailto:contact@couriermanager.com)

### **Changes to this Privacy Policy**

We may bring changes to this Privacy Policy from time to time, as changes appear or as the law requires it. Any changes are will be published on [couriermanager.com](http://couriermanager.com). We recommend you check our website regularly to ensure you are aware of our current Privacy Policy.

For any questions or notices, please contact us at:

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